

FT/PT Outreach Worker (Multiple Positions Available)

John Howard Society (JHS) Pacific is a dynamic non-profit organization that provides innovative programming in the social services sector. We strive to create safe, healthy, and inclusive communities for all.

ROLE PURPOSE

This position will provide assistive outreach support to client(s) referred to the John Howard Society Pacific (JHS) by Community Living British Columbia to enable their adjustment to, and success with life in the community.

HOURS (Multiple Positions Available)

Full-Time 40 hours per week

- Monday - Friday, 0900 – 1700

Part-Time 32 hours per week

- Tuesday - Friday, 1000 – 1800

Part-Time 32 hours per week

- Wednesday - Saturday, 1000 - 1800

LOCATIONS

Surrey, BC

KEY ACCOUNTABILITIES

- Receive referrals from Community Living British Columbia
- Work with the client, research background material, and seek the input of other professionals and family members, to provide the assessment that will ascertain needs and postulate intervention possibilities
- Work with the client to consider issues and create a mutually agreed intervention and support plan that has measurable short and long-term goals
- Ensure issues of daily living, including but not limited to housing, nutrition, clothing, hygiene, leisure lifestyle and access, employment, and education are addressed in this plan
- Ensure the client's ongoing legal, mental, and physical health issues are addressed in the plan
- When and as needed, provide a wide range of interventions to enable the client to address and accomplish the established goals
- Interact with other professionals, family members, and organizations to ensure services, admissions, and treatments are in the client's interest and supportive of the long-term goals

OUR VALUES

- Inclusive ·
- Accountable ·
- Person-Centered ·
- Collaborative ·
- Determined ·

- On the client's behalf, be a resource to other professionals, including but not limited to the courts, probation services, and community and institutional psychiatric services
- Maintain extensive records and case notes in accord with Community Living British Columbia policies and standards
- Complete monthly progress reports
- Participate in staff and resident/staff meetings as instructed by the Program Manager
- Other duties as subsequently negotiated

QUALIFICATIONS

We are seeking a highly motivated individual with a proven ability to work within a fast-paced, growth-focused environment. The ideal candidate has:

- Graduated with a Degree or Diploma in Behavioural Science with an emphasis on Social Work, Counselling or Psychiatric Nursing; equivalencies may be considered
- Experience with clients with a history of conflict with the law, developmental disabilities and/or spectrum disorders, interaction with social agencies and experiencing psychiatric/personality disorders
- A demonstrated and clear ability to respond well in crisis situations
- Non-Violent Crisis Intervention or Mandt Certificate
- Understanding of providing service to people with different learning abilities
- Extensive knowledge of community services in Lower Mainland and Fraser Valley as they relate to persons with psychiatric involvement
- Experience in assessment, case/care plan development and implementation.
- Demonstrated an ability to deal with potential violence
- Demonstrated an ability to develop programs tailored to the particular diverse needs of the individual
- Excellent written and verbal communication skills in English
- A strong desire to work as part of the JHS staff team

REQUIREMENTS

- Ability to successfully complete a Vulnerable Persons Criminal Records Check
- Ability to successfully pass a reference check
- Current Emergency First Aid Certificate
- Valid driver's license
- Personal transportation that is in good repair, insured for business up to \$1,000,000 for liability, and which can be used to transport clients

COMPENSATION

As JHS Pacific is a unionized environment, the starting wage is \$23.10 per hour plus 10.2% in lieu of vacation pay and benefits. The wage will increase with every 2,000 hours worked up to a maximum of \$26.91 per hour.

WHAT WE OFFER?

- Committed Living Wage Employer



JHS

- Competitive benefits package, including health, wellness, and pension plan
- Career and personal development, with the ability to grow in a diverse range of programs
- Access to a range of staff mental health supports, including an inhouse counsellor, Employee Family Assistance Program, and Critical Incidents Stress Management

DIVERSITY, EQUITY AND INCLUSION

At JHS Pacific, we value and accommodate unique differences to ensure that our staff have the opportunity and are supported to thrive. To build a strong and representative workforce, we encourage applications from all qualified applicants, including but not limited to members of communities that are disadvantaged on any grounds, including Indigenous Peoples, people of colour, people of all genders and sexualities, and people with disabilities.

HOW TO APPLY

Please submit your application with a detailed cover letter and resume with the subject line “FT/PT Outreach Worker, Surrey” to careers@jhspacific.ca

The logo for JHS Pacific, consisting of the letters "JHS" in a white, sans-serif font, centered within a white square border. The logo is positioned on a teal vertical bar that runs down the left side of the page.

JHS