

Casual Residence Worker – Maple Ridge

ABOUT US

John Howard Society Pacific (JHS) is a non-profit organization which provides the opportunity to work with purpose, and impact change in your community. We are a dynamic, innovative social service organization that strives to create safe, healthy, and inclusive communities for all. We do this through a continuum of programs which provide assistance with housing, life-skills, education, employment, and community-based services, with the goal of helping individuals achieve greater independence.

ROLE PURPOSE

This position will provide casework, residential and community support to residents of the John Howard Society Pacific (JHS)'s programs in order to enhance their quality of life, to ensure the orderly and safe operation of the facility, and to maintain the goals of the counselling and/or rehabilitative plans.

HOURS (Multiple Positions Available)

Mornings (08:00 – 16:00)

Evenings (16:00 – 00:00)

Overnights (00:00 – 08:00)

These positions require the ability to work flexible hours during the daytime, evenings, and weekends based on operational needs and program requirements.

LOCATIONS

Maple Ridge, BC

KEY ACCOUNTABILITIES

Programs

- Interviews clients to prepare care plans and background information for which confidentiality is required
- Under the general guidance of the Program Manager assumes a primary or key worker role with assigned resident(s)
- Provides input to the Program Manager and/or other staff in regard to the development of appropriate care plans to achieve the resident's objectives
- Is cognisant of, and works towards the implementation of the care plan established for each resident
- Develops interpersonal therapeutic relationships with psychiatric patients
- Connects clients with health and psychiatric services
- Uses professional judgement to ascertain and to apply appropriate intervention techniques with residents in crisis

OUR VALUES

- Inclusive ·
- Accountable ·
- Person-Centered ·
- Collaborative ·
- Determined ·

- Meets with each resident on a routine basis to discuss progress and plan future interventions
- Assists the Program Manager and/or other staff in the identification of potential problems and reports any difficulties
- When assigned, participates in social, recreational, employment, educational, and other programs as appropriate to assist the resident's case/care plan
- Contributes to the evaluation of the resident's progress and makes both written and oral reports to be available to the remainder of the staff team
- Maintains client files including statement of goals, case/care plans, summaries, case notes, reviews, and closing reports
- Develops and maintains an in-house resource area containing current information/brochures of programs and services which are available to residents
- Ensures residents are in compliance with the terms of their residency and are aware of the rules of the facility
- Acts as an on-site advocate for each resident
- Provides emotional support and feedback to residents and their families
- As appropriate, supports residents towards integration and healthy functioning within the community
- Acts as a positive role model for clients, providing life skills training and behaviour management as appropriate
- Dispenses and ensures the taking of medications as required
- As necessary, provides transportation and assists residents to attend appointments
- With other residence staff, plans, develops, and delivers in-house programs to address the needs of the residents

Community

- Identifies social, economic, recreational, employment, and educational services in the community that will meet the needs of the client
- Collaborates with multidisciplinary team and consulting with team psychologist and psychiatrists to develop, implement, maintain, and adjust individualized treatment plans
- Participates constructively and appropriately in short- and long-term planning for the clients of mental health programs
- Maintains effective liaison with other agencies, professionals, government officials and the community in order to contribute to the success of the case/care plan of the resident

Residential

- Supervises the activities of the residence, its residents, and volunteers while on shift including maintaining case notes and the logbook
- Along with the other residence staff, monitors and ensures effective operation of the facility including quality control concerning cleaning equipment, indoor and outdoor maintenance, inventory and food services
- Provides input into meal scheduling and preparation, including food inventory
- Ensures the security of the residence

- As assigned, is responsible for developing, implementing, and maintaining housekeeping areas and the upkeep of the facility both inside and outside; involves the residents in this process when deemed appropriate
- As assigned, is responsible for the weekly grocery shopping for the residence and involves the residents in this process
- As assigned, assists with the details of the operation of the facility, including but not limited to administrative support
- As assigned, organizes and oversees the preparation of meals and involves the residents in this process
- As necessary, accepts responsibility of being on-call and carrying the residence pager
- As required, accompanies residents to appointments and community outings, following the restrictions imposed by the courts/review panels

Other

- Participates in staff and resident/staff meetings
- Assists with the orientation and training of new staff and volunteers
- Other duties may be assigned from time to time

WORKING CONDITIONS

- Functions independently while on shift and adhere to Residence Policy and Procedures
- Works in a high stress environment, often dealing with clients in crisis situations
- Demonstrates a level of physical fitness to effectively carry out the required duties of the program and to meet the operational needs of the residence
- Is available to work all shifts, 7 days per week including day shifts, afternoon shifts, and graveyard shifts
- Provides appropriate personal transportation with required business insurance coverage to enable the movement of the resident around the Lower Mainland as required by the goals of the program
- Is a member of CUPE local 1936-11

QUALIFICATIONS

We are seeking a highly motivated individual with a proven ability to work within a fast-paced, growth-focused environment. The ideal candidate has:

- Diploma, preferably in behavioural sciences, social work, community social services or criminology or equivalent with one-year related experience
- Experience in the appropriate field and demonstrate a clear ability to respond well in crisis situations
- Knowledge and ability to integrate anti-oppression, anti-racist, trauma-informed, critical disability, LGBTQ2S-positivity, harm reduction, recovery approach in support to mental health and strengths-based principles into practice.
- Experience with FASD, ADHD, hearing impairment, autism spectrum, aggressive and self-harming behaviour
- An understanding of the intergenerational impacts of the residential school systems, colonization and the various Indigenous Nations, practices and ceremonies.

- Familiarity with youth development stages and the impacts on adulthood
- An understanding of providing service to people with different learning abilities
- Demonstrated experience in an applicable residential setting
- Demonstrated a good working knowledge of the technical details important to the functioning of group residences
- Experience with clients with a history of conflict with the law, developmental disabilities and/or spectrum disorders, interaction with social agencies and experiencing psychiatric/personality disorders
- An awareness of Community Living of British Columbia (the contractor) concerns, laws, and policies related to the specific residence program
- Demonstrated the ability to teach skills and work effectively with others
- Knowledge of theory, principles, and practices in the fields related to the particular residence
- Excellent written and verbal communication skills in English

REQUIREMENTS

- Ability to successfully complete a Criminal Records Check
- Current Emergency First Aid Certificate
- Class 5 driver's license
- Personal transportation that is in good repair, insured for business up to \$1,000,000 for liability, and which can be used to transport residents

COMPENSATION

Hourly wage is \$21.63 per hour as per the collective agreement.

WHAT WE OFFER?

- Committed Living Wage Employer
- Great work environment
- Competitive benefits
- Opportunity to work with purpose for non-profit organization
- Chance to grow in a diverse range of programs



DIVERSITY

JHS welcomes applications from all qualified applicants including but not limited by those of any sex, race, orientation, or disability. Multilingual skills and multicultural competence are assets.

HOW TO APPLY

Please submit your application with a detailed cover letter and resume with the subject line "Casual Residence Worker (Maple Ridge)" to careers@jhspacific.ca.

JHS