

Volunteer & Practicum – Community Services Worker

ABOUT US

John Howard Society Pacific is a non-profit organization which provides the opportunity to work with purpose, and impact change in your community. We do this through a continuum of programs which provide assistance with housing, life-skills, education, employment, and community-based services, with the goal of helping individuals achieve greater independence.

LOCATIONS

Vancouver

ROLE PURPOSE

This position will act as a valuable resource in providing information, support services, advocacy, referrals, and general assistance at a community-based drop-in office for vulnerable individuals who experience multiple barriers.

TIME COMMITMENT AND SUPERVISION

The position requires a minimum commitment of 3 hours per week for a period of 6 months. Community Services Worker volunteers and practicums are supervised by and accountable to the Community Services Coordinator and the Program Managers.

KEY ACCOUNTABILITIES

- Meets with one on one with clients at the Community Services Office to assess their suitability for services offered by the agency and makes referrals to other programs, agencies, and/or community resources
- Assists clients in obtaining access to resources and treatments
- Supports the Reintegration team by assisting with client requests from institutions
- Maintains accurate, complete and up to date records relating to clients, and facilitate data collection for statistics

QUALIFICATIONS

- Has excellent interpersonal and communication skills
- Is self-directed in identifying problems and facilitating creative, effective, responsible problem-solving
- Has a non-judgmental attitude, confidence, patience, be assertive in setting boundaries, be resourceful, flexible, and organized
- Is willing to work with all individuals and their families, regardless of their age, ethnicity, religion, personal and criminal history, beliefs or values

REQUIREMENTS

- Ability to successfully complete a Criminal Records Check

HOW TO APPLY

Please submit your cover letter and resume to volunteers@jhspacific.ca attn: Community Services Coordinator.

OUR VALUES

- Inclusive ·
- Accountable ·
- Person-Centered ·
- Collaborative ·
- Determined ·